Member login from our Website

You now have the ability to login to some of the information from out church database. This gives you the ability to pledge and make payments online. You are also able to look up limited directory information on church members and ask for changes on your own personal data. One important note to understanding this system is you are not looking at live information on our server. Once a day we must "sync" the data up to a secure server. So at any given time you may be looking at data that is anywhere from one to 23 hours old.

Our church software is called ACS (Automated Church Systems) and the program used with out website is their product called Access ACSAs with many products we have a couple of hiccups. Some members find logging into the system for the first time easier than others. What follows are some instructions and tips that may help you login for the first time.

From our home page at www.whitememorial.org look for the Member Login button in the upper right section. This takes you to a page called "Member Login". Click the blue link to login to ACS (church database).

Next you are taken to the Access ACS sign in screen. If you have **never** signed into Access ACS (through pledging or registering for events) look **below** the blue box for: **Need a login?** Click here (don't put anything in the blue box!). You then are directed to a box requesting you to enter your email address and your first and last name. The email address **must be the one we have on record for you at the church.** If your email has changed or you are working from another email address you will be denied signup or the system won't "find" you.

Another important tip concerns your name. Anyone that uses a first initial in their name will need to put their first initial and middle name in the first name box. Example: C. John Doe. You can then click the "find me" button and if you are found you will be directed on how to setup your login name and create a password.

At any time after creating a login if you change your email address your login becomes "locked". You will need to notify us of your new email address so we can correct the system.

If you have any questions pertaining to pledging and payments contact Jody Grayson at jgrayson@whitememorial.org. Questions about membership information contact Elizabeth Viohl at eviohl@whitememorial.org and questions involving limited technical support can be directed to Colleen Aguirre at caguirre@whitememorial.org.